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Unable to send text messages using Iridium 9555 & Iridium Extreme handsets

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Follow the instructions below if you are unable to send text messages using the Iridium 9555 or Iridium Extreme handset.

Solution 1: Re-enter the service center number

1. Press Menu
2. Scroll to Messages, and press Select
3. Scroll to Settings, and press Select
4. Scroll to Service Center, and press Select
5. Clear the entered number
6. Enter 00881662900005, and press OK
7. Take the phone outside and position the antenna towards the sky
8. Once registered to the network, send a test text message and verify it has been sent and received by the recipient.

Solution 2: Check dialing pattern

1. When prompted for the recipient number, press and hold the 0 key until the + appears
2. Dial the country code, area code and phone number
 - Example: + (country code)(area code/city code)(phone number)
 - Example: + 1 206 329 1947