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Unable to place a call using Iridium 9555 & Extreme handsets

Lu Parente - 2017-09-12 - in [Iridium 9555](#)

Follow the instructions below if you are unable to place a call using the Iridium 9555 or Extreme handset.

Step 1: Register to the network

1. Take the phone outside and ensure you have a clear view of the sky, free from tall buildings, trees, or other large obstructions
2. Extend and rotate the antenna so it is positioned towards the sky when against your ear
3. Wait for the phone to register, Registered will appear on the display

Step 2: Place a call

1. Press and hold the 0 key until the + appears
2. Dial the country code, area code and phone number
 - Example: + (country code)(area code/city code)(phone number)
 - Example: + 1 206 329 1947